



PROKON

Public statement of impartiality

In order for Prokon to provide trusted and independent inspection services that promotes confidence, the senior management team of Prokon places the utmost importance on the principals of impartiality, conflict of interest and confidentiality, when conducting inspections and audits on regulated fresh produce and all related activities.

Prokon ensures that inspections and audits are conducted impartially, independent and without conflict of interest, and has service level agreements which includes these principals.

All clients are treated equally as the same principals are expected from each and everyone, including our inspectors.

The risks of impartiality, independence and conflict of interest is controlled and managed by policies, procedures and instructions as defined by SANAS 17020, and reviewed once per year and audited by SANAS.

All aspects of the inspections and audits are treated as confidential and will only be made available to the auditee, the Department of Agriculture, Forestry and Fisheries and any other person or institution for whom written permission is given by the auditee or his/her representative.

Prokon is an assignee of the Department of Agriculture, Forestry and Fisheries for section 2(3) of the Agricultural Products Standards Act, Act 119 of 1990, with the application of section 3 (1) (a) and (b) read together with section 3A, 7 and 8 of the APS act, and therefore Prokon is obligated to disclose information of the inspections and audits to the department.

EJ Booyens CEO Prokon